



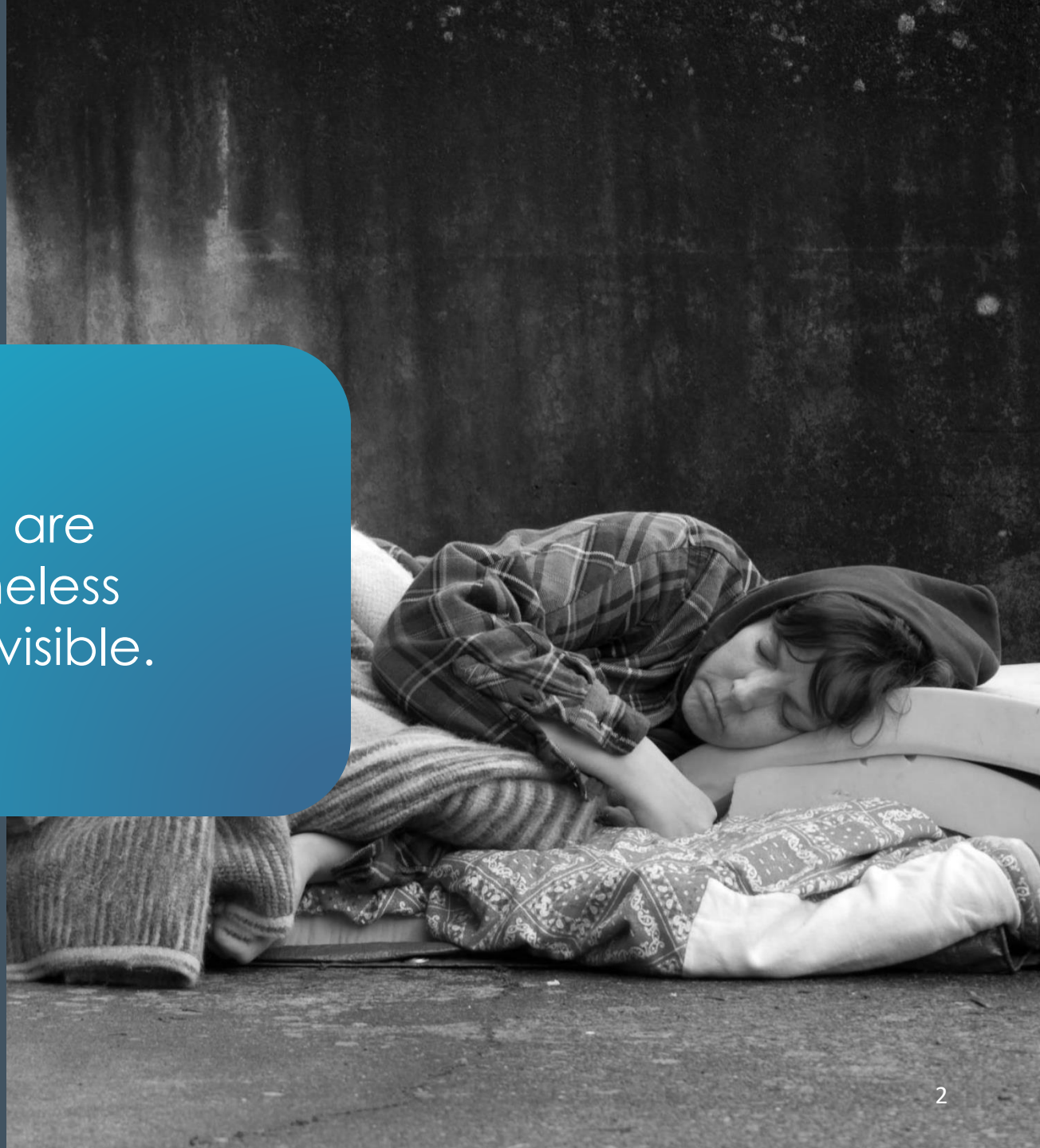
WASHOE COUNTY VULNERABLE POPULATION & HOMELESSNESS STRATEGY

HOMELESS
NOT
HOPELESS

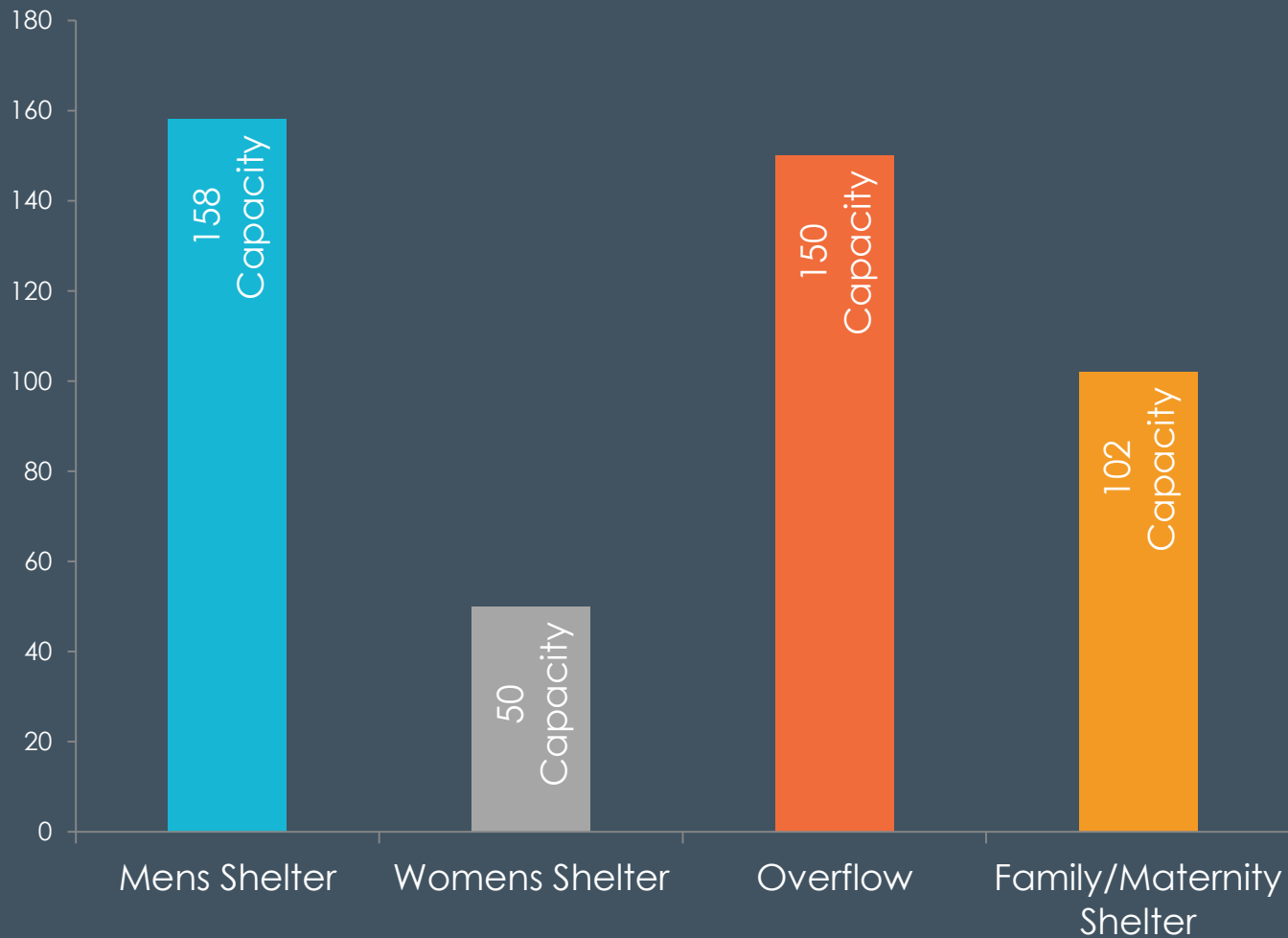


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We are
homeless
not invisible.



CURRENT STRUCTURE



Graph is total capacity of shelters broken into each category. Overflow is men & women; primarily men. Family/Maternity Shelter usually houses around 85 people.

COMMUNITY ASSISTANCE CENTER

The Community Assistance Center (CAC) provides services to assist individuals who are homeless with resources and case management. HSA provides 2 million dollars in funding for the CAC.

The Community Assistance Center is made up of three shelters:

- Men's Shelter
- Women's Shelter
- Family Shelter
- Triage Center
- Children In Transition Office

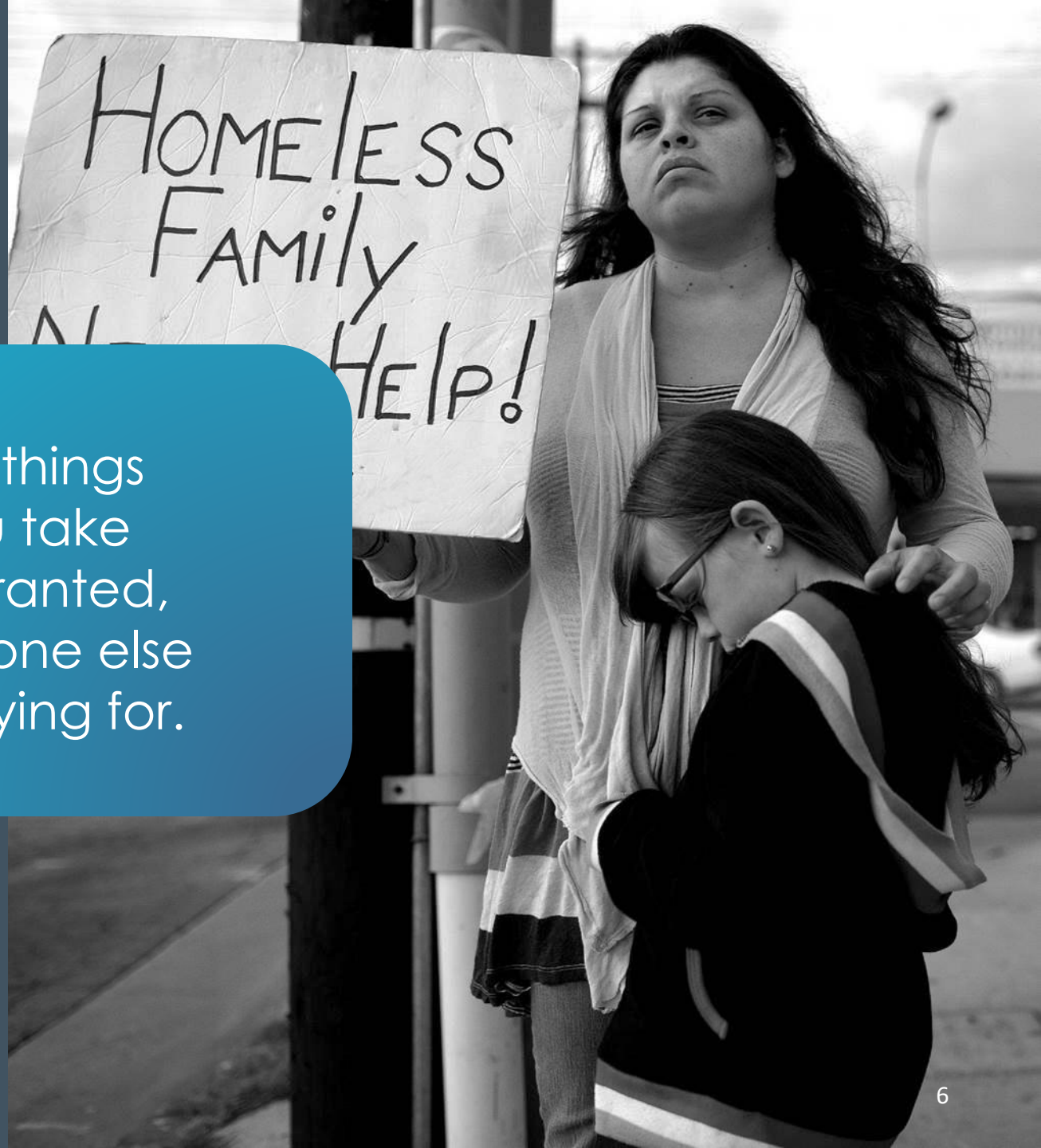


CAC CAMPUS PLAYGROUND



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The things
you take
for granted,
someone else
is praying for.



REASONS THAT LEAD TO RESIDENTS' HOMELESSNESS



Cost of housing



Lack of income/ loss of employment



Health, mental & addiction issues



Evicted/ kicked out/ end of relationship/
domestic violence circumstances



No family/ friend support system



Transient/ runaway

WHAT RESIDENTS' NEED TO LIVE INDEPENDENTLY



Housing



Employment



Medical/ mental health assistance



Transportation



Program/ service availability



Vocational rehabilitation

CROSSROADS

Washoe County Adult Services collaborates with the Catholic Charities of Northern Nevada providing supportive living arrangements for men and women transitioning out of homelessness. Clients in the program are given a safe and caring environment to live in, along with wrap-around social services including drug and alcohol counseling, employment support, volunteer/work opportunities and other tools to help them establish a new, more productive path in life.

The goal of Crossroads is to prevent relapses into homelessness and substance abuse, and to reduce public costs associated with jail, hospital and other emergency services.





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We have come dangerously close to accepting the homeless population as a problem that we just cannot solve.

CURRENT CHALLENGES/ NEW OPPORTUNITIES



Current Shelter does not bill Medicaid services



Lack of substance abuse and mental health services



Minimal health & dental access



Low incentive to make positive decisions and work towards independence



SNAP benefits continue to be provided while living at the shelter



Children need a more secure, child friendly daycare that includes a supportive learning environment and various social and recreational opportunities



Ongoing drug use on campus

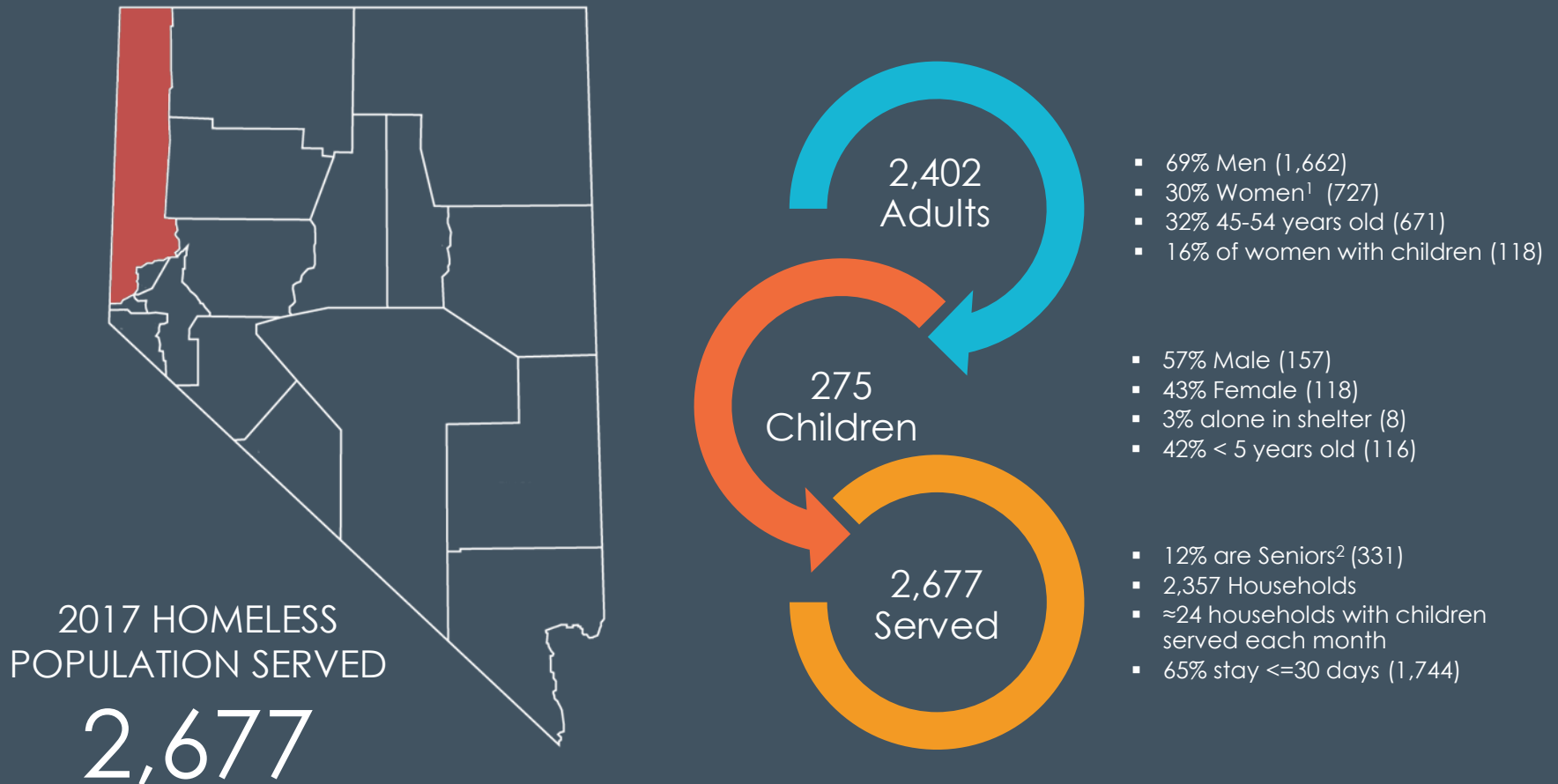


Co-mingling several populations leads to an increase in incidences and safety concerns for residents. The shelter is the #1 response location for MOST and REMSA.



Sex trafficking

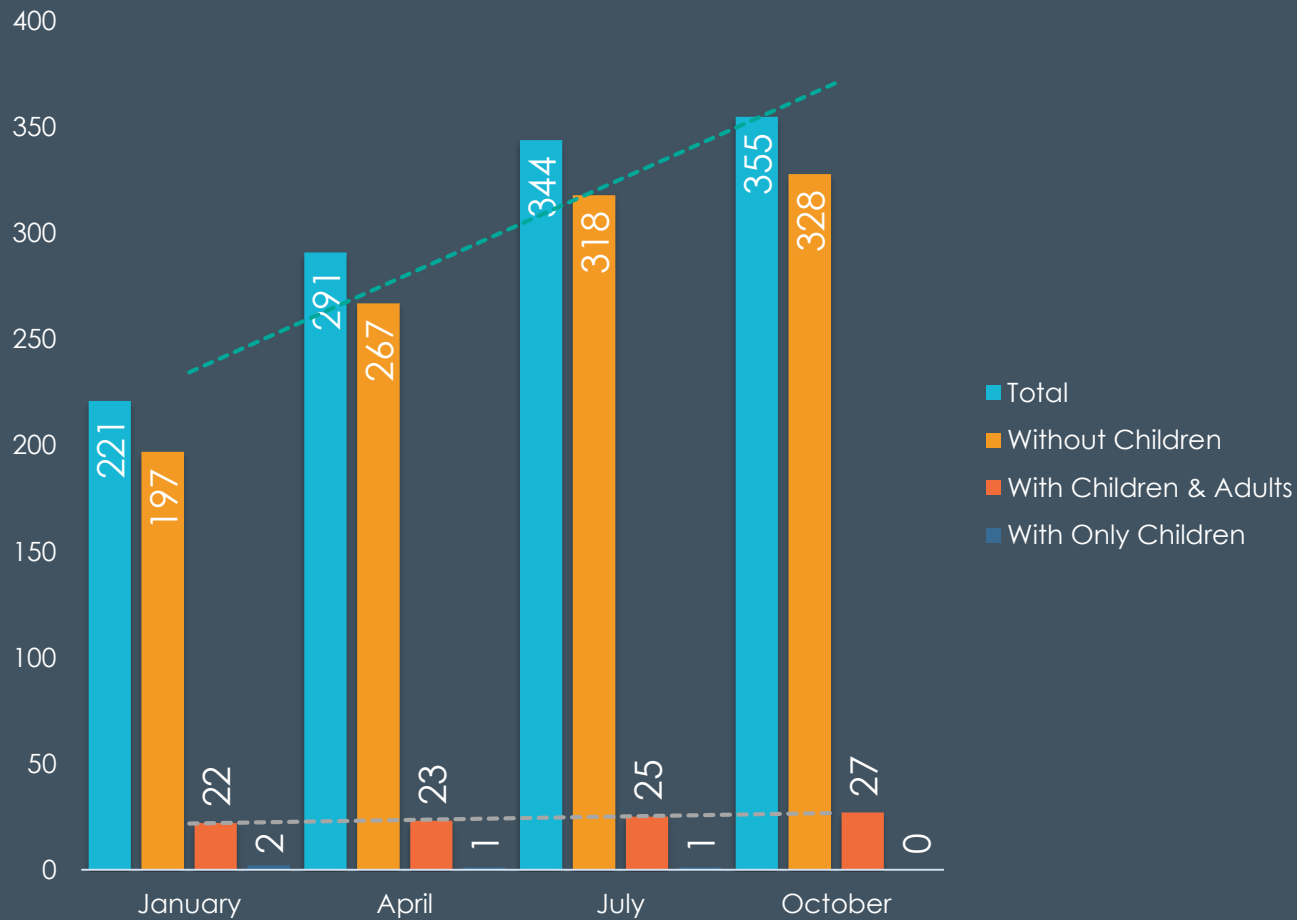
CAC SERVICES LEVELS/DEMOGRAPHIC



¹ The remaining 1% are Trans.

² Seniors, for the purposes and data of this presentation, are those 62 and older.

HOUSEHOLDS SERVED



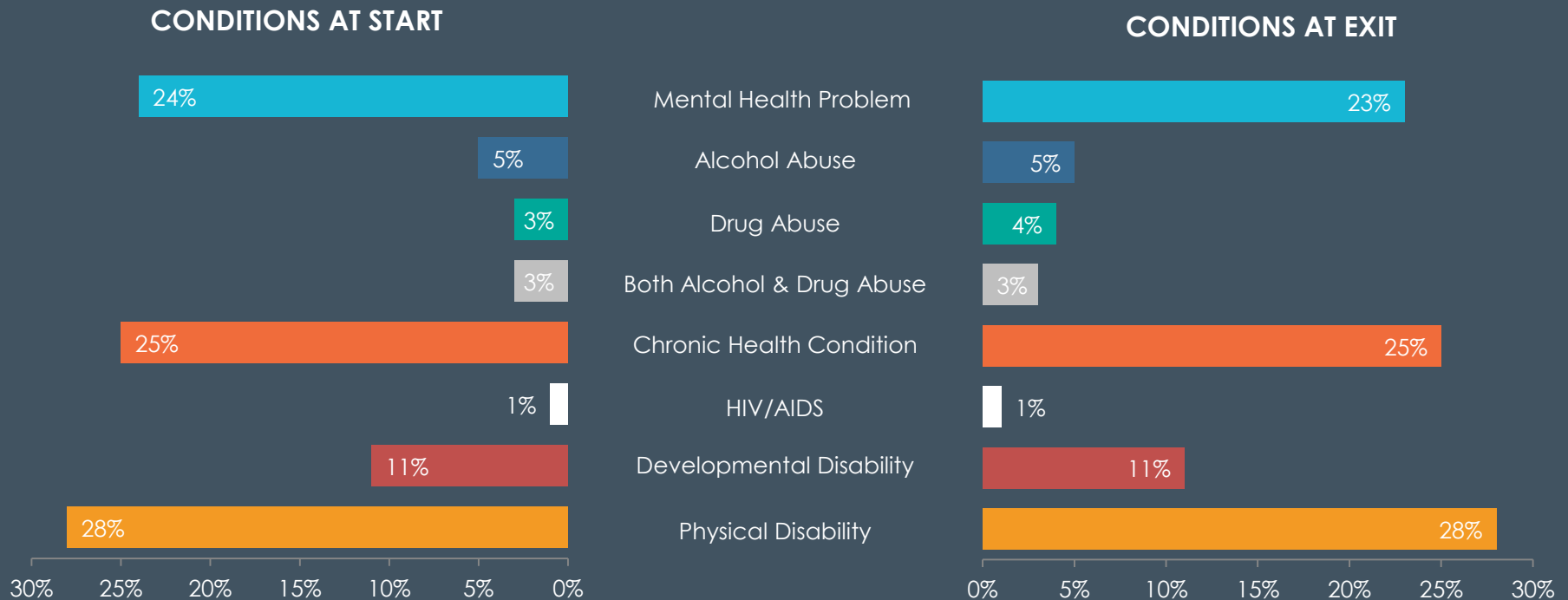
60% ↑

Increase from
January – October 2017

Graph is based off Point-in-Time calculations of households served; report was ran the last Wednesday of each referenced month.

Source: HUD Annual Performance Report; NV-501 Volunteers of America (VOA); 01/01/2017-12/31/2017

PHYSICAL & MENTAL HEALTH CONDITIONS



67% had 2 or more conditions from Start to Exit

Mental Health Problem = leading reported condition of those who have children with them at the CAC

CAC ENTER & EXIT STATISTICS

LIVING SITUATION

- 43% in Emergency Shelter; paid for with emergency shelter voucher

EXIT DESTINATION

- 17% into permanent housing
- 16% into temporary housing

NON-CASH BENEFITS

- 55% receive >1 source
- 44% receive NO benefits

LENGTH OF STAY

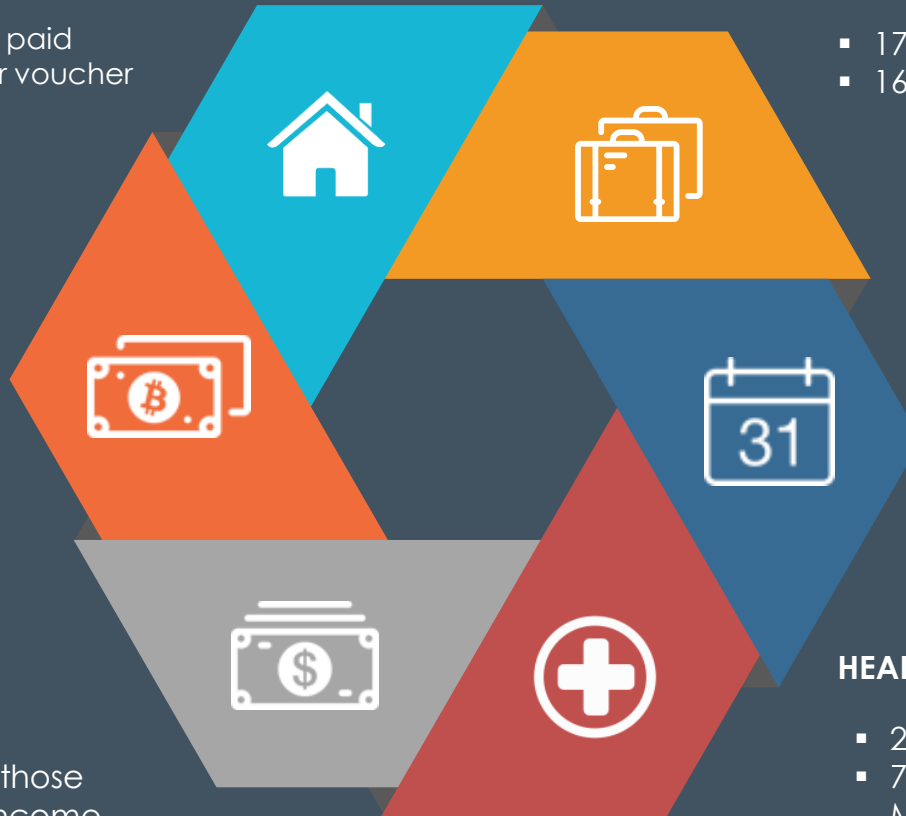
- 65% ≤ 30 days
- 11% ≥ 91 days³

INCOME

- 52% have no income
- 58% from SSI and SSDI for those who reported receiving income

HEALTH CARE

- 20% do not have insurance
- 74% receiving Medicaid or Medicare



³ 90 days is the maximum amount of days that clients can stay. However, due to extenuating circumstances, clients may have that time extended.

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Maybe home is
nothing but two
arms holding you
tight when you're
at your worst.



NNAMHS CAMPUS PROPOSAL

PHASE 1

8 CENTRAL HOMELESS FAMILIES

AT CAC: 21 ROOMS

UTILIZING EXISTING STAFF

- 2 HSA CASE MANAGERS
- 1 VOA SHELTER MANAGER
- 6 VOA FTE'S
- 6 VOA PT'S

8 SOUTH HOMELESS WOMEN

AT CAC: 50 BEDS

UTILIZING EXISTING STAFF

- 1 VOA CASE MANAGER
- 1 VOA SHELTER MANAGER
- 6 VOA FTE'S
- 6 VOA PT'S

8 C HOMELESS FAMILIES

AT CAC: 6 ROOMS

UTILIZING EXISTING STAFF

- FAMILY STAFFING/CASE MANAGEMENT

604 HOMELESS POST PARTUM

AT CAC: 12 ROOMS

UTILIZING EXISTING STAFF

- VOA FAMILY STAFFING/CASE MANAGEMENT

SRC HOMELESS SHELTER LEARNING CENTER

AT CAC: 40 CHILDREN

UTILIZING EXISTING STAFF

- STAFFED THROUGH BOYS & GIRLS CLUB

PHASE 2

ENLIVEN SENIOR DAYBREAK

AT 9TH: 22 CLIENTS

UTILIZING EXISTING STAFF

- RELOCATE ALL SENIOR SERVICES STAFF

601 INDEPENDENT LIVING/ SUBSTANCE ABUSE

AT CAC: 50 BEDS

NEEDS SIGNIFICANT REHAB

MOBILE PANTRY TO INCREASE FOOD SECURITY & SELF SUFFICIENCY

PHASE 3

KITCHEN SENIOR NUTRITION

AT 9TH: 22 CLIENTS

UTILIZING EXISTING STAFF

- RELOCATE ALL STAFF

ADDITIONAL ITEMS NEEDED

SECURITY

FOOD & SNAP BENEFITS

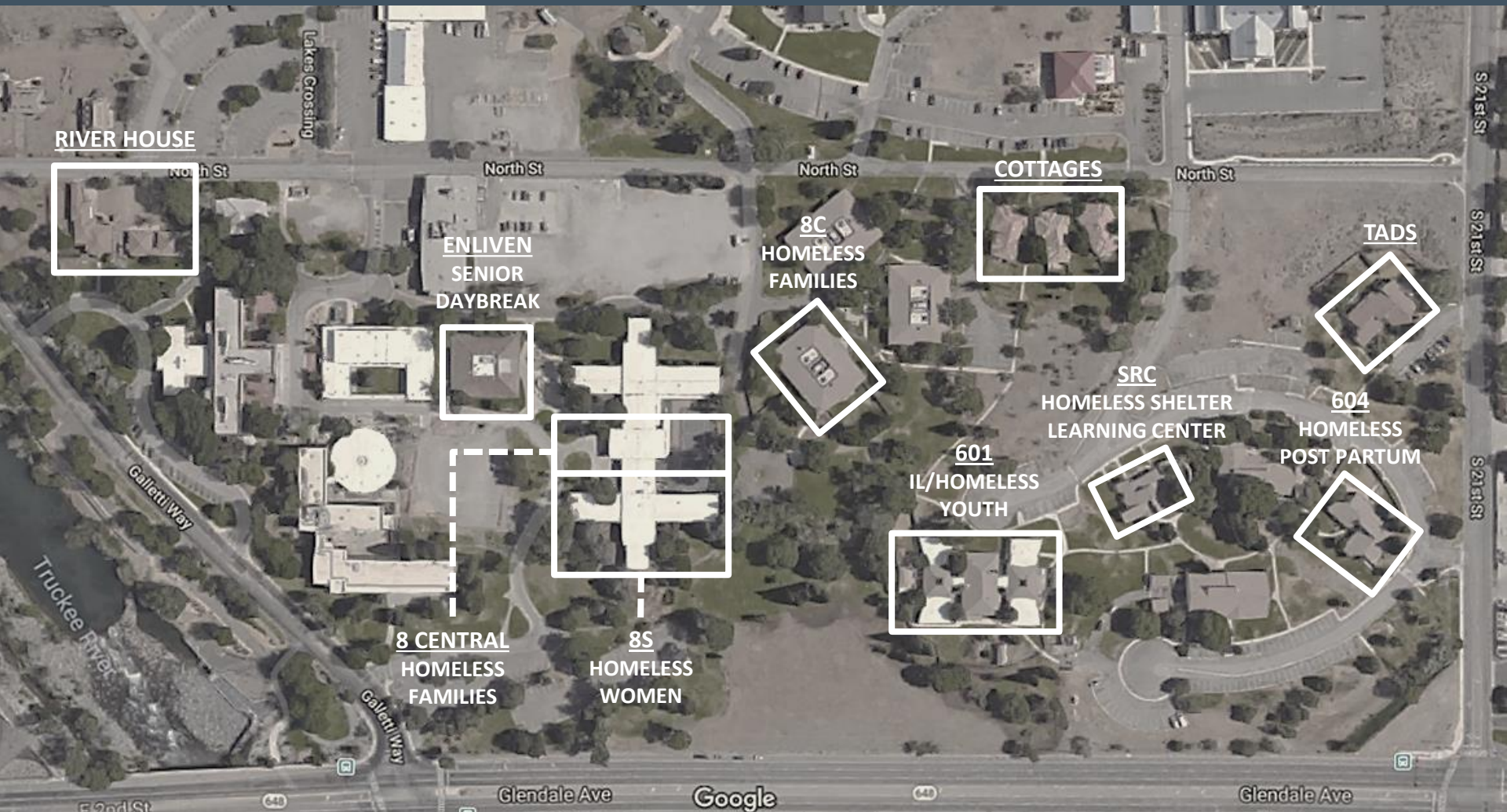
LAUNDRY

MAINTENANCE

BY SHIFTING POPULATIONS TO
NNAMHS, FREES UP TO **212 BEDS**
AT RECORD ST.

REQUIRES REHAB TO PROVIDE
LONG TERM HOUSING

NNAMHS CAMPUS PARCEL MAP



A black and white photograph of a person wearing a dark hoodie and light-colored pants, sitting on the ground with their head buried in their arms. They are wearing sneakers and dark socks. The background shows a concrete wall and a metal fence. The person is sitting on a pile of debris, including what looks like a bag and some papers.

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The greatest cruelty
is our casual
blindness to the
despair of others.

DAYBREAK

The Daybreak program is a licensed adult day program offered at the Washoe County Senior Center on 9th Street, in Reno. Daybreak provides a safe and secure environment for cognitively or physically impaired adults. Services are designed to provide social and health assistance; as well as, community support to adults who need supervision and supportive care outside of the home, and serves as an alternative to institutional care. The Daybreak program also offers respite for caregivers, allowing seniors to age in place- promoting healthy caregiving.

Daybreak is the only medically based program in the region supported by full-time nurses. Community Health Aides provide personal care support, social activities, and therapeutic activities including physical and cognitive exercises, as well as a noon meal and daily snacks.



EXPECTED OUTCOMES/ GOALS

1

Separate populations at Community Assistance Center

- Relocate women, children and families



2

Implement a targeted approach for programming of the male population focused on their unique needs and access to resources



- Eliminate overflow
- Reduce visibility of homelessness downtown

3

Expand Crossroads Program success



Utilize NNAMHS campus availability

- Consolidate HSA resources on campus
- River House / TADS currently at NNAMHS

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I always
wondered why
somebody didn't do
something about
homelessness, then I
realized I AM
somebody.

GOALS & RESIDENTS' PLANS



Access to mental health and substance abuse resources



Decrease admission to jail and emergency room stays



Preservation of families to prevent foster care placements



Be self supporting and have a productive life



Get an education



Maintain stability



Find and keep employment



Help others in same circumstances



Reconnect with family/friends

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I was homeless
and you gave me
shelter!



YOU ARE NOT FORGOTTEN

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Questions?

State benefits

- Increased security throughout the campus for all populations residing there
- Significant rehabilitation of buildings at the NNAHMS campus (current estimate 4.5 million):
 - Asbestos abatement
 - New paint
 - New locks on all doors
 - Flooring
 - Window replacements
 - Maintenance shift responsibilities to the county
 - Landscaping responsibilities shifting to the county